



## ***IS IT TIME TO THINK ABOUT CHANGING YOUR SOFTWARE OR HARDWARE?***

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If any number of the following are occurring , you might have outgrown your current software, hardware or infrastructure — or maybe you just need to reimplement what you have.

- There has been an increase in user complaints.
- Employees have implemented non-authorized software.
- Work around solutions have been developed adding additional time to the daily process.
- The IS organization is not able to fill requests in the necessary timeframe and the backlog of request continues to increase.
- Systems are not integrated and customized solutions are developed to plug the holes.
- End-users are not able to access necessary information from the application systems to complete their daily tasks in a timely manner.
- Multiple, non-integrated systems need to be accessed to obtain information.
- Financial and operational reports become questionable since data does not easily reconcile from one report to the next report.
- Support costs have risen and there are not enough support resources.

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